PROS DATA PROCESSING ADDENDUM

ANNEX 1: DETAILS OF PROCESSING OF CUSTOMER PERSONAL DATA

LAST UPDATED: April 1, 2025

Categories of Data Subjects and Personal Data Processed

Customer may submit personal data to the Subscription Service, the extent of which is determined and controlled by Customer in its sole discretion. Depending on the use case and the applicable Subscription Service, this may include, but is not limited to, the following categories of personal data and Data Subjects:

Subscription Service	Categories of Personal Data	Categories of Data Subjects
Smart Price Optimization & Management **PROS Contribution Management System (CMS)** **Rental Optimizer** **Smart Configure, Price, Quote** **PROS Revenue Management** **PROS Market Valuation Module (MVM)** **PROS Real-Time Dynamic Pricing (RTDP)** **PROS Group Sales Optimizer (GSO)** **PROS Dynamic Offers** **PROS Pricing Cache** **PROS Digital Retail** **PROS Dynamic Ancillary Pricing** **airTRFX** **airModules** **airWire** **airSEM** **Data Core**	- Contact information: name, title, position, employee ID, email address, telephone number - User log-in ID & credentials - Log data with system or network activity details - IP address	Users of the Subscription Service
Smart Configure, Price, Quote	This will depend on your configuration, but may include: - Contact Information: name, title, position, employer, email address, telephone number, address - Certain Personal Life Data to the extent necessary to perform the configure, quote process	- Business partners and customers of Customer (who are natural persons) - Employees or contact persons of Customers business partners end customers
PROS Group Sales Optimizer (GSO)	- Contact Information: name, title, redress number - Identification Data: date of birth, gender, passport information (number, country of issue, expiry date, nationality) - Flight Information: PNR locator (booking reference number), E-ticket number - Travel information: frequent flyer airline & number, known traveler number, destination address (street, postal code, city, country, state), health data	Customers/passengers of Customer

Subscription Service	Categories of Personal Data	Categories of Data Subjects
	(where relevant to travel requirements including Special Service Request (SSR) Code)	
• **PROS Digital Retail**	• Identification data: name, email address, telephone number, log-in ID, date of birth • IP address • Travel information: Meal preferences, health data (where relevant to travel requirements), certain additional information to the extent required by the destination authorities (e.g. gender, destination address, home city/state/address, travel document number, issue country, passport information, redress number)	Customers/passengers of Customer
• **PROS Servicing Chatbot**	• Contact Information: name, email address, mobile number, preferred language, Facebook data access (FB ID, first name, last name, middle name, name format, Image, short name) • Identification Data: date of birth, nationality, gender • Flight Information: Flight reservation number, PNR locator (booking reference number) • Travel information: Health data (where relevant to travel requirements), hotel reservation number, meal and transportation voucher number • Meta data: Data Device ID, IP Address, MAC Address	Customers/passengers of Customer
• **airTRFX** • **airModules** • **Data Core**	• IP address	Customers/passengers of Customer
"*Users*" include Customer's employees, consultants, clients, external users, contractors, agents or other third parties authorized by Customer to use the Subscription Service and been assigned unique user identifications and passwords.		