PROS Connect

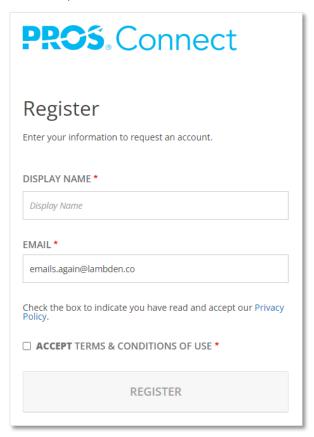## The Self-Service Portal for Using PROS Products

Access Connect

PROS customers can request a Connect account with their corporate credentials.

Create an Account

1. Visit connect.pros.com.
2. Enter a **Display name** and an **Email address** to request an account.

PROS Connect

Register

Enter your information to request an account.

DISPLAY NAME *

    Display Name

EMAIL *

    emails.again@lambden.co

Check the box to indicate you have read and accept our Privacy Policy.

☐ **ACCEPT** TERMS & CONDITIONS OF USE *
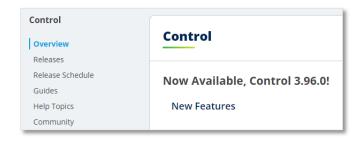
    REGISTER

3. You will receive an email with instructions to complete registration.

If your organization has recently onboarded with PROS, we will validate your request and will provide approval within 48 hours.

Product Documentation

Connect supplies information for setting up, configuring, and using PROS products.

Control

Overview
Releases
Release Schedule
Guides
Help Topics
Community

Control

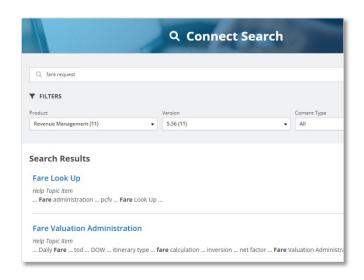**Now Available, Control 3.96.0!**

New Features

Release Notes provide a record of what changed with each upgrade

Guides provide technical information to configure and maintain the application
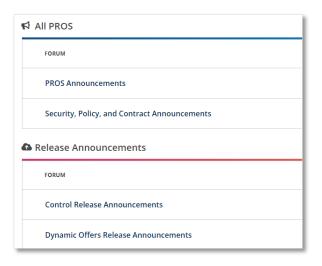
Help Topics describe how to use each feature

You can also conduct a search and filter by product, version, and content type.

Q Connect Search

    Q fare request

▼ FILTERS

Product   Version   Content Type
Revenue Management (11)   5.56 (11)   All

Search Results

Fare Look Up
Help Topic Item
... **Fare** administration ... pcfv ... **Fare** Look Up ...

Fare Valuation Administration
Help Topic Item
... Daily **Fare** ... tod ... DOW ... itinerary type ... **fare** calculation ... inversion ... net factor ... **Fare** Valuation Administra...
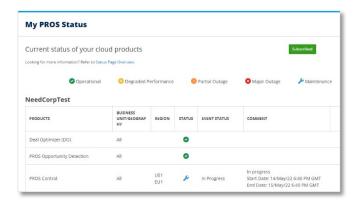
Forum Discussions

Engage with the PROS community by asking (or answering) a question in the forums. The community offers first-hand experience and recommendations.

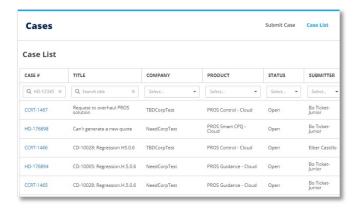Subscribe to forum notifications for release announcements, product discussions, and more!

Support Tickets

For issues that need additional assistance to resolve, submit a case to PROS Customer Support. From the Cases list you can track the progress of a case and view historical cases for your organization.

Please note that case management permission is limited to those who truly need it. Contact ConnectSupport@pros.com to request access.

Status Notifications

SaaS customers can view the current status of their production deployments and subscribe to notifications on scheduled maintenance and outages. Contact ConnectSupport@pros.com to request access.