



PROS SUB-PROCESSOR LIST

Last Updated: July 1, 2026

The following Sub-processors are authorized by PROS to perform certain technical, administrative and support functions required in the provision of our Subscription Service and related Professional Services, including consulting and training.

Hosting Sub-processors

Sub-processor Entity	Entity Location	Processing Activities	Applicable Products
Amazon Web Services, Inc.	United States	Hosting and cloud infrastructure	<ul style="list-style-type: none"> • All Products
IBM	United States	Hosting and cloud infrastructure	<ul style="list-style-type: none"> • Dynamic Offers • FastSearch • Pricing Cache • GSO (certain functionalities) • NDC Gateway
Microsoft Corporation	United States	Hosting, cloud infrastructure, and, if requested by Customer, credential authentication	<ul style="list-style-type: none"> • All Products

Professional Services Sub-processors

Sub-processor Entity	Entity Location	Processing Activities	Applicable Products
Malmur Consulting & Services d.b.a. Tecnologias de Information Malmur S.A de C.V.	Mexico	Implementation and development services	<ul style="list-style-type: none"> • All Products
VCB & Company, LLC	United States	Consulting, implementation, and maintenance services	<ul style="list-style-type: none"> • PROS Disruption Chatbot



Other Sub-processors

Sub-processor Entity	Entity Location	Processing Activities	Applicable Products
37signals LLC	United States	Basecamp project and communication management	<ul style="list-style-type: none"> Offer Marketing Suite (All Products)
Appcues, Inc.	United States	User onboarding, adoption, engagement, and feedback	<ul style="list-style-type: none"> Offer Marketing Suite (All Products)
Cloudflare, Inc.	United States	CDN and Firewall provider	<ul style="list-style-type: none"> Digital Retail Offer Marketing Suite (All Products)
Confluent, Inc.	United States	Kafka data streaming services used by the PROS Platform	<ul style="list-style-type: none"> All Products
Crowdstrike, Inc.	United States	Managed SOC, SIEM, EDR including Threat Intelligence and Exposure Management	<ul style="list-style-type: none"> All Products
MessageBird USA Inc,(dba SparkPost)	United States	Communications technology provider for Customer notifications	<ul style="list-style-type: none"> All Products
Microsoft Corporation	United States	Generative AI processing utilizing large language models via Azure OpenAI Service APIs	<ul style="list-style-type: none"> All Products
		Power BI for Customer reporting on User interactions	<ul style="list-style-type: none"> Dynamic Offers Group Sales Optimizer NDC Gateway Real-Time Dynamic Pricing Revenue Management
MongoDB, Inc.	United States	Managed database services	<ul style="list-style-type: none"> Offer Marketing Suite (All Products)
Okta, Inc	United States	Authentication Provider	<ul style="list-style-type: none"> All Products
		Identity governance (Datamart and Graylog Access)	<ul style="list-style-type: none"> PROS Airlines Solutions



PROS Affiliate Sub-processors

Depending on Customer's or its Users geographic location, and the Services provided, Customers may also be supported by one or more of the following PROS Affiliates:

Sub-processor Entity	Entity Location	Applicable Products
Americas Region		
PROS, Inc.	United States	All Products
PROS Canada Operations, Ltd.	Canada	All Products
PROS Ecuador S.A.S	Ecuador	All Products
Europe and Middle East Region		
PROS Europe Limited	England	All Products
PROS International Technology Ltd. Zweigniederlassung	Germany	All Products
PROS International Technology Limited	Ireland	All Products
PROS Travel Bulgaria EOOD	Bulgaria	All Products
PROS Middle East Technology Systems L.L.C.	United Arab Emirates	All Products
Asia-Pacific Region		
PROS Technology (SG) Pte. Ltd	Singapore	All Products
PROS Technology Australia Pty. Ltd.	Australia	All Products
PROS Florida, LLC (Hong Kong branch)	Hong Kong	All Products