![PROS logo]

PROS SUB-PROCESSOR LIST

Last Updated: January 6, 2026

The following sub-processors are authorized by PROS to perform certain technical, administrative and support functions required in the provision of our Subscription Service and related Professional Services, including consulting and training.

Hosting Sub-processors

Sub-processor Entity	Entity Location	Processing Activities	Applicable Products
IBM	United States	Hosting and cloud infrastructure	• Dynamic Offers • FastSearch • Pricing Cache • GSO (certain functionalities) • NDC Gateway
Microsoft Corporation	United States	Hosting, cloud infrastructure, and, if requested by Customer, credential authentication	• All Products
Amazon Web Services, Inc.	United States	Hosting and cloud infrastructure	• PROS Airline Solutions • Offer Marketing Solutions

Professional Services Sub-processors

Sub-processor Entity	Entity Location	Processing Activities	Applicable Products
Accenture LLP Accenture GmbH Accenture AG Accenture International Limited	Accenture LLP: United States Accenture GmbH: Germany Accenture AG: Switzerland Accenture International Limited: Ireland	Training, consulting and implementation services	• All Products
Malmur Consulting & Services d.b.a. Technologias de Information Malmur S.A de C.V.	Mexico	Training, consulting and implementation services	• PROS Airline Solutions
Walpole Partnership Ltd,	United Kingdom	Training, consulting and implementation services	• All Products
Ben Consulting	France	Training, consulting and implementation services.	• Smart Configure, Price, Quote • Smart Price Optimization and Management • PROS Contribution Management System (CMS) • Rental Optimizer
VCB & Company, LLC	United States	Consulting and implementation services	• PROS Servicing Chatbot

Other Sub-processors

Sub-processor Entity	Entity Location	Processing Activities	Applicable Products
Cloudflare, Inc.	United States	Firewall provider	• Offer Marketing Solutions • PROS Airline Solutions
Confluent, Inc.	United States	Kafka data streaming services used by the PROS Platform	• All Products
Critical Start, Inc.	United States	24/7 managed detection and response provider	• All Products
MessageBird USA Inc,(dba SparkPost)	United States	Communications technology provider for Customer notifications	• All Products
Microsoft Corporation	United States	Generative AI processing utilizing large language models via Azure OpenAI Service APIs	• All Products
		Power BI for Customer reporting on User interactions	• PROS Airlines Solutions • Smart Price Optimization & Management • Smart Configure, Price, Quote • PROS Contribution Management System (CMS) • Rental Optimizer
MongoDB, Inc.	United States	Managed database services	• Offer Marketing Solutions
Okta, Inc	United States	Authentication Provider	• Offer Marketing Solutions
		Identity governance (Datamart and Graylog Access)	• PROS Airlines Solutions • Smart Price Optimization & Management • Smart Configure, Price, Quote
Salesforce, Inc.	United States	Cloud hosting: CRM and platform services provider for certain PROS Smart Configure Price Quote Customers that do not have an independent relationship with Salesforce	• Smart Configure, Price, Quote
Sumo Logic, Inc.	United States	Log Management	• All Products

PROS Affiliate Sub-processors

Depending on Customer's or its Users geographic location, and the Services provided, Customers may also be supported by one or more of the following PROS Affiliates:

Sub-processor Entity	Entity Location	Applicable Products
Americas Region		
PROS, Inc.	United States	All Products
PROS Canada Operations, Ltd.	Canada	All Products
PROS Ecuador S.A.S	Ecuador	All Products
Europe and Middle East Region		
PROS Europe Limited	England	All Products
PROS France SAS	France	All Products
PROS Germany GmbH	Germany	All Products
PROS International Technology Limited	Ireland	All Products
PROS Bulgaria EOOD	Bulgaria	All Products
PROS Middle East Technology Systems L.L.C.	United Arab Emirates	All Products
Asia-Pacific Region		
PROS Technology (SG) Pte. Ltd	Singapore	All Products
PROS Technology Australia Pty. Ltd.	Australia	All Products
PROS Florida, LLC (Hong Kong branch)	Hong Kong	All Products

*PROS Products are categorised as follows:

- PROS Airline Solutions:
    - PROS Real-Time Dynamic Pricing (RTDP), PROS Group Sales Optimizer (GSO), PROS RM, PROS Dynamic Offers, PROS Dynamic Ancillary Pricing, PROS Pricing Cache, PROS Digital Retail, PROS Servicing Chatbot, NDC Gateway
- Offer Marketing Solutions:
    - airTRFX, airModules, airWire, airSEM, DataCore, FastSearch
- Smart Price Optimization & Management (including SPO and SPM)
- PROS Contribution Management System (CMS)
- Rental Optimizer
- Smart Configure, Price, Quote